

Pipe size (mm)	Water	Wastewater					
	All Customers	Group 1 Customers		Group 2 Customers		Group 3 Customers	
	Water (£)	Full (£)	Abated (£) (1)	Full (£)	Abated (£) (1)	Full (£)	Abated (£) (1)
12/15	£0.00	61.64	22.52	65.44	23.91	67.15	24.53
20/22	£0.00	138.70	50.68	147.26	53.80	151.08	55.20
25/28	£0.00	246.57	90.09	261.78	95.64	268.58	98.13
30/32/35	£0.00	385.27	140.76	409.03	149.44	419.67	153.33
40/42	£0.00	554.79	202.70	589.00	215.20	604.31	220.80
50/54	£0.00	986.29	360.36	1,047.11	382.58	1,074.34	392.52
65	£0.00	1,541.08	563.06	1,636.11	597.78	1,678.65	613.32
75/80	£0.00	2,219.15	810.80	2,356.00	860.80	2,417.26	883.18
100	£0.00	3,945.16	1,441.42	4,188.44	1,530.31	4,297.34	1,570.10
125	£0.00	6,164.31	2,252.22	6,544.44	2,391.11	6,714.60	2,453.28
150	£0.00	8,876.61	3,243.20	9,424.00	3,443.20	9,669.02	3,532.72
200	£0.00	15,780.64	5,765.69	16,753.78	6,121.24	17,189.38	6,280.40
250	£0.00	24,657.25	9,008.90	26,177.78	9,564.44	26,858.40	9,813.12
300	£0.00	35,506.44	12,972.81	37,696.00	13,772.80	38,676.10	14,130.89

(1)Where a non-household customer does not discharge surface water to Thames Water's sewers, an abatement can be claimed based on pipe size.

**Table 2.2B Non-household metered fixed charges per year based on consumption band**

Metered usage (m3 per year)	Water (£ per year)	Wastewater (£ per year)
0 – 500	65.47	54.79

**Table 2.3 Volumetric charges (All rates in £/m3)**

Consumption (m3 per year)	Volume charge: water (£/m3)	Volume charge: wastewater (£/m3)
0 – 500	2.0037	1.2710
500 – 1,000	2.0810	1.3493
1,000 – 5,000	2.0810	1.3493
5,000 – 20,000	2.0810	1.3493
20,000 - 50,000	1.9041	1.3493
50,000 - 100,000	1.6513	1.3844
100,000 - 250,000	1.6513	1.1076
Over 250,000	1.3210	1.1076

**Table 2.4 Supplementary large user annual charge**

Tariff	Consumption ((m3 per year)	Annual charge (£)
Intermediate volume user - water	20,000 - 50,000	3,536.96
Large volume user - water	50,000 - 250,000	21,906.35
Super large volume user – water	Over 250,000	104,476.35
Large volume user – wastewater	Over 100,000	26,304.36

**Table 3.1 Unmetered charges pound per pound of rateable value**

Charge area	Local Authority Areas	Water (£/per pound of rateable value)	Wastewater (£/per pound of rateable value)
1	Kensington & Chelsea London, City of Westminster	0.9519	0.5172
2	Barking & Dagenham, Brent, Camden, Hackney, Hammersmith & Fulham, Islington, Newham, Redbridge, Tower Hamlets, Waltham, Forest Haverling	1.1399	0.7428
3	Bexley, Bromley, Croydon, Dartford, Epsom & Ewell, Gravesham, Greenwich, Kingston, Lambeth, Lewisham, Merton, Richmond, Sevenoaks, Southwark, Sutton, Tandridge Wandsworth, Tonbridge & Malling*	1.2698	0.8059
4	Barnet, Broxbourne, East Hertfordshire, Enfield, Epping Forest, Haringey, Welwyn, Hatfield, Brentwood*, Harlow*, Luton*, North Hertfordshire*, Stevenage*, Uttlesford*	1.2442	0.7949
5	Chiltern, Dacorum, Ealing, Hounslow, Slough, South Buckinghamshire, Spelthorne, Wycombe Harrow*, Hertsmere*, Hillingdon*, St. Albans*, South Bedfordshire*, Three Rivers*, Watford*	1.2665	0.8238
6	Basingstoke & Deane, Chichester, Elmbridge, Guildford, Hart, Horsham, Kennet, Mole Valley, Newbury, Reading, Reigate & Banstead, Waverley, Windsor & Maidenhead, Wokingham, Bracknell*, Crawley*, East Hampshire*, Mid Sussex*, Runnymede*, Rushmoor*, Surrey Heath*, Winchester*, Woking*	1.4644	0.9738
7	Aylesbury Vale, Cherwell, Cotswold, North Wiltshire, Oxford, South Oxfordshire, Swindon, Vale of White Horse, West Oxfordshire, Daventry*, South Northamptonshire*, Stratford*, Tewkesbury*	1.7447	1.1326

\* Customers in these local authorities do not receive water service from Thames Water.

## 3.2 Fixed charges

**Table 3.2A Fixed charges - unmetered per year**

Pipe size (mm)	Wastewater		
	Water (£ per year)	Full (£ per year)	Abated (£ per year) <sup>(2)</sup>
12/15	24.53	61.64	22.52
20/22	24.53	138.70	50.68
25/28	24.53	246.57	90.09
30/32/35	24.53	385.27	140.76
40/42	24.53	554.79	202.70
50/54	24.53	986.29	360.36
65	24.53	1,541.08	563.06
75/80	24.53	2,219.15	810.80
100	24.53	3,945.16	1,441.42

<sup>(2)</sup> Where a non-household customer does not discharge surface water to Thames Water's sewers, an abatement can be claimed based on pipe size.

**Table 3.2B Fixed charges - unmetered per year**

Annual Fixed Charge	Water (£ per year)	Wastewater (£ per year)
All Customers	54.79	54.79

## 3.3 Related seasonal and other non-household charges

- 3.3.1 Where an unmetered supply only serves a domestic garage car space or store area, a fixed annual charge for each unit will apply as set out in table 3.4A. Where there is no water supply, but surface water drains to the Thames Water sewer, only the wastewater fixed charge is payable.

**Table 3.4A Domestic garages, car spaces and stores – unmetered fixed charge per year**

Domestic garages, car spaces and stores	Annual charge
Water fixed charge per garage, car space or store	£15.08 per supply
Wastewater fixed charge per garage, car space or store	£9.86 per supply

**Table 3.4B Seasonal and other non-household charges**

Seasonal and other non-household charges	Annual charge
Allotment tank and water/washdown point	£38.24 per supply
Sprinkler, cricket pitches, tennis courts, ornamental pond/fountain and disced supplies	£121.15 per supply
Minimum charge for meter minimum equivalents	£518.32 per supply

**Table 3.3A Business assessed bands**

Band	Assessed usage per FT employee (or equivalent)
1	15 m3 per year
2	50 m3 per year
3	100 m3 per year
4	200 m3 per year
5	By inspection

**Table 3.3B Business assessed volumetric charges**

Assessed usage (m3 per year)	Volume charge: water (£ per m3)	Volume charge: wastewater (£ per m3)
0 – 500	2.0037	1.2710
500 – 1,000	2.0810	1.3493
1,000 – 5,000	2.0810	1.3493
5,000 – 20,000	2.0810	1.3493

**Table 3.3C Business assessed fixed charges per year based on consumption band**

Assessed usage (m3)	Water (£ per year)	Wastewater (£ per year)
0 – 500	£54.79	£54.79

**Table 3.3D Business assessed fixed charges per year based on pipe size**

Pipe size (mm)	Water		Wastewater		
	All Customers	Group 1 Customers		Group 2 Customers	
	Water	Full (£)	Abated (£) <sup>(1)</sup>	Full (£)	Abated (£) <sup>(1)</sup>
12/15	£0.00	61.64	22.52	65.44	23.91
20/22	£0.00	138.70	50.68	147.26	53.80
25/28	£0.00	246.57	90.09	261.78	95.64
30/32/35	£0.00	385.27	140.76	409.03	149.44
40/42	£0.00	554.79	202.70	589.00	215.20
50/54	£0.00	986.29	360.36	1,047.11	382.58
65	£0.00	1,541.08	563.06	1,636.11	597.78
75/80	£0.00	2,219.15	810.80	2,356.00	860.80
100	£0.00	3,945.16	1,441.42	4,188.44	1,530.31

**Table 4.1 Standard volume charge per cubic metre**

Annual volume 0-500m <sup>3</sup> (Group 1 Customers)	
Description	Charge (£/m <sup>3</sup> )
Reception and conveyance (R)	0.1923
Primary treatment (V)	0.2248
Biological treatment (B)	0.2882
Solids treatment (S)	0.2759
Ammoniacal nitrogen treatment charge per mg in excess of 35mg/l expressed as a fraction of 35	0.0349

Annual Volume 500-50,000m3 (Group 2 Customers)	
Description	Charge (£/m3)
Reception and conveyance (R)	0.2041
Primary treatment (V)	0.2387
Biological treatment (B)	0.3060
Solids treatment (S)	0.2929
Ammoniacal nitrogen treatment charge per mg in excess of 35mg/l expressed as a fraction of 35	0.0370

Annual Volume 50,000m3 or greater (Group 3 Customers)	
Description	Charge (£/m3)
Reception and conveyance (R)	0.2094
Primary treatment (V)	0.2449
Biological treatment (B)	0.3140
Solids treatment (S)	0.3005
Ammoniacal nitrogen treatment charge per mg in excess of 35mg/l expressed as a fraction of 35	£0.0380

**Table 4.2 Average strength factors used in trade effluent formula**

Mogden formula element	Element symbol	Average strength
Chemical oxygen demand	-Os	445mg/l
Settleable solids	-Ss	336mg/l

**Table 4.3 Trade effluent fixed charges**

Discharge Volume (m3 per year)	Fixed charge	Minimum charge
0 - 500	N/A	£172.17
500 or more	N/A	N/A



**Table 4.4 Standard strength discharges (mg/l)**

Standard strength premises	Value for Ot	Value for St
Launderettes	576	58
Car washes	88	62
Dry cleaners	30	7
Commercial swimming pools	120	108
Small / micro-brewery	1730	88
Concrete contaminated sites (batching plants, wheel washes on construction sites)	116	58
Laboratory glassware washing	308	34
Bus wash	621	92
Train wash	594	71
Contaminated surface water at waste transfer sites	638	81
Gasholder runoff	20	11
Groundwater	118	114
Plant, Tool and Equipment washing (including contaminated surface water)	176	72

**Table 4.5 Large user volume charge per cubic meter or kg of trade effluent (Group 2 Customers)**

Description	Volume (m3 per year)	Charge (£/m3) (except where indicated)
Reception and conveyance (R)	5,000 - 50,000	0.1659
Primary treatment (V)		0.1914
Biological treatment (B)		0.2453
Solids treatment (S)		0.2349
Ammoniacal nitrogen treatment charge per mg in excess of 35mg/l expressed as a fraction of 35		0.0370
Large volume trade effluent user tariff		£27,585.60 single annual charge

**Table 4.6 Large user volume charge per cubic meter or kg of trade effluent (Group 3 Customers)**

Description	Volume (m3 per year)	Charge (£/m3 or kg) (except where indicated)
Reception and conveyance (R)	Over 50,000	0.1702
Primary treatment (V)		0.1964
Biological treatment (B)		0.2517
Solids treatment (S)		0.2410
Ammoniacal nitrogen treatment charge per mg in excess of 35mg/l expressed as a fraction of 35		0.0380
Large volume trade effluent user tariff		£28,302.83 single annual charge

**Table 5.1 Building supplies**

Building supplies	Charge
New supplies	Metered
Alterations to existing properties with contract sum over £100,000 (where no new supplies)	0.17% of contract value

**Table 5.2 Use of hydrants**

Use of hydrants	Annual Charge
Daily rate	£159.18
Subsequent days	£57.80

**Table 5.3 Regular user licence per item**

Regular user licence per item	Annual Charge
Low demand (0 – 1.0m <sup>3</sup> a day) Only applicable to 20mm standpipes	£442.25
Average demand (1.0 – 10.0m <sup>3</sup> a day)	£2,246.01
High demand (10.0 – 20.0m <sup>3</sup> a day)	£4,500.70
Very high demand (> 20.0m <sup>3</sup> a day)	By agreement
Shorter term licences available	On application

**Table 5.5 water troughs**

Cattle troughs (unmeasured supply)	Annual Charge
Per unmeasured water trough	£242.03