

# Non-Household Customers

Scheme of Charges for 2024-25

# Section C: Non-household charges for 2024-25

## C1 Introduction

This section of the document sets our **non-household** water and sewerage charges for **2024-25**.

## C2 Unmetered charges

**Table 1: Unmetered water supply and sewerage charges**

(a) For Zones A to D – Rateable value charges

Charging Zone	Rate per pound of rateable value (£/£RV)			
	Water supply	Used and surface water	Used water only	Surface water only*
A	1.5156	1.5425	1.1532	0.3893
B	1.6442	N/A	N/A	N/A
C	1.5542	N/A	N/A	N/A
D	1.5156	1.2889	0.9791	0.3098

\* Subject to a maximum charge of £169,674.94

(b) Fixed charges for Zones A and D

	Water	Used water only	Surface water only	Highway Drainage
Fixed charge per property per year £	61.34	35.58	24.24	17.09

(c) Fixed charges for water supply - Zones B and C

Charging Zone	Fixed charge £ per year
B	102.32
C	62.91

**Table 2: Assessed volume water and sewerage charges**

Charging Zone	Water	Water	Used water	Used water	Highway Drainage
	Fixed Charge £ per year	£/m <sup>3</sup> of water assessed	Fixed Charge £ per year	£/m <sup>3</sup> of water assessed	Fixed Charge £ per year
A	61.34	1.9470	35.58	1.5105	17.09
B	61.34	1.6908	N/A	N/A	N/A
C	61.34	1.5947	N/A	N/A	N/A
D	61.34	1.9470	35.58	1.5105	17.09

**Table 3: Unmeasured cattle troughs**

	Charge in £ per annum
Charge per trough	251.92

**C3 Metered charges – Water supplies****Table 4: Metered water supply standard volumetric charges***Table 4a Potable water supplies*

Standard users	Charge in £ per m <sup>3</sup>
Zones A and D (0-5MI)	1.9717
Zones A and D (5-10MI)	1.9470
Zones B (0-5MI)	1.6908
Zones B (5-50MI)	1.6661
Zones C (0-5MI)	1.5947
Zones C (5-50MI)	1.5700

*Table 4b Non-potable water supplies (Zones B and C only)*

Volume supplied (m <sup>3</sup> ) p.a.	Charge in £ per m <sup>3</sup>
0 – 4,999	0.8782
5,000 – 9,999	0.8482
10,000 – 49,999	0.8482
50,000 and above	0.8641

**Table 5: Metered standing charges***Table 5a. Potable water supplies for Zones A and D, intermediate and large users*

Size of Meter up to	Charge £ per annum
15mm	10.72
22mm	10.72
30mm	27.08
42mm	27.08
50mm	27.08
80mm	47.59
100mm	47.59
150mm	71.19
200mm	71.19
250mm	71.19
300mm	71.19

Table 5b. Potable water supplies for standard users in Zones B and C

Size of Meter up to	0-5MI £pa	5-50 MI £pa	50 to 250 MI £pa
15mm	30.91	20.89	307.10
22mm	30.91	20.89	307.10
28mm	47.27	37.25	323.46
35mm	47.27	37.25	323.46
42mm	47.27	37.25	323.46
54mm	67.78	57.76	343.97
80mm	67.78	57.76	343.97
100mm	91.38	81.36	367.57
150mm	91.38	81.36	367.57
200mm	91.38	81.36	367.57

Table 5c. Non-potable water supplies for Zones B and C

Size of Meter up to	Up to 50 MI £pa	50 to 250 MI £pa
15mm	30.91	307.10
22mm	30.91	307.10
28mm	47.27	323.46
54mm	67.78	343.97
80mm	67.78	343.97
100mm	67.78	343.97
150mm	91.38	367.57

Table 6: Water supply - site fixed charges

Annual Volume of Water Supplied	Water supply £ per year
0 to 4,999 m3	28.98
5,000 to 9,999 m3	14.62
10,000 to 49,999 m3	117.13
50,000 m3 or greater	564.90

Table 7: Intermediate and large user potable water tariffs

		Rate in £ per m <sup>3</sup> of water supplied in the period		
Tariff	Fixed Charge £ per year	From 1 April to 30 April inclusive	From 1 May to 30 September inclusive	From 1 October to 31 March inclusive
Intermediate user	1,862.00	1.7608	1.7608	1.7608
Large user	28,447.00	1.2452	1.2452	1.2452

## C4 Metered charges – Sewerage services

Measured charges for sewerage services are shown below and apply to Zones A and D only.

The volumetric element is charged per m<sup>3</sup> (see table 8) with annual fixed charges also being applied for each service provided (see table 9). Measured sewerage charges also include an annual fixed charges for surface water drainage, these are usually based on the site area, as shown in table 10 below, though a small number of sites with pre-existing arrangements are charged based on rateable value, as shown in table 11.

**Table 8: Measured wastewater charges**

	Volume of water supplied to site per year			
	0-4,999m <sup>3</sup>	5000-9,999m <sup>3</sup>	Intermediate 10,000- 49,999m <sup>3</sup> *	Large 50,000m <sup>3</sup> or more*
Volumetric charges (£ m <sup>3</sup> of used water discharged)	1.5127	1.4862	1.4862	1.4470
Fixed Charge £ per annum	N/A	N/A	-	1,922.89
Volumes discharged directly to a treatment works (£ m <sup>3</sup> )	1.2302	1.2037	1.2037	1.2029

\*Indicative volumes – selection of the intermediate or large user tariffs is optional as discussed in section B3

**Table 9: Sewerage Site Fixed Charges**

Annual Volume of Water Supplied	Wastewater £ per year	Surface water £ per year	Highway Drainage £ per year
0 to 4,999 m <sup>3</sup>	18.96	18.96	17.09
5,000 to 9,999 m <sup>3</sup>	5.68	5.68	17.09
10,000 to 49,999 m <sup>3</sup>	106.71	106.71	17.09
50,000 m <sup>3</sup> or greater	194.90	194.90	17.09

**Table 10: Surface water drainage charges - Site Surface Area charges**

Band	Chargeable area in m <sup>2</sup> (all figures are inclusive)	Charge £ per year
Band 1	up to 20	17.47
Band 2	21-99	78.77
Band 3	100-199	153.66
Band 4	200-299	252.20
Band 5	300-499	398.46
Band 6	500-749	620.05
Band 7	750-999	862.94
Band 8	1,000-1,499	1,228.41
Band 9	1,500-1,999	1,714.44
Band 10	2,000-3,999	2,927.66
Band 11	4,000-7,499	5,594.72
Band 12	7,500-9,999	8,504.30
Band 13	10,000-14,999	12,140.15
Band 14	15000-19,999	16,987.88
Band 15	20,000-24,999	21,835.44
Band 16	25,000-29,999	26,683.15
Band 17	30000-34,999	31,530.53
Band 18	35,000-39,999	36,381.11
Band 19	40,000-44,999	41,231.70
Band 20	45,000-49,999	46,082.53
Band 21	50,000-99,999	72,731.23
Band 22	Over 100,000	169,674.94
Band T	Transitional Charge	684.09

**Table 11: Surface water drainage charges - Rateable value charges**

Charging Zone	Rate per pound of rateable value (£/ERV)
A	0.3893
D	0.3098

Subject to a maximum charge of £169,674.94

## C5 Standby Charges

**Table 12: Standby tariff capacity charges**

Total peak & off peak notified volumes (m <sup>3</sup> )	Fixed Charge £ per year	Rate in £ per m <sup>3</sup> of water supplied in the period		
		From 1 April to 30 April inclusive	From 1 May to 30 September inclusive	From 1 October to 31 March inclusive
0 - 4,999	N/A	0.9860	0.9860	0.9860
5,000 – 9,999	N/A	0.9736	0.9736	0.9736
10,000 - 49,999	931.00	0.8805	0.8805	0.8805
50,000 or greater	14,226.00	0.6227	0.6227	0.6227

**Table 13: Standby tariff volume charges**

Total volume supplied (m <sup>3</sup> )	Fixed Charge £ per year	Rate in £ per m <sup>3</sup> of water supplied in the period
0 - 4,999	0.00	0.9860
5,000 – 9,999	0.00	0.9736
10,000 - 49,999	931.00	0.8805
50,000 or greater	14,226.00	0.6227

**Table 14: Standby tariff premium charges (where notified volume is zero)**

Total volume supplied (m <sup>3</sup> )	Rate in £ per m <sup>3</sup> of water supplied in the period		
	From 1 April to 30 April inclusive	From 1 May to 30 September inclusive	From 1 October to 31 March inclusive
0 - 4,999	1.9720	1.9720	1.9720
5,000 – 9,999	1.9472	1.9472	1.9472
10,000 - 49,999	1.7610	1.7610	1.7610
50,000 or greater	1.2454	1.2454	1.2454

## C6 Trade Effluent charges

**Table 15: Trade effluent charges**

*(a) Standard (A) (0-4,999m<sup>3</sup>)\*+*

Charging element	Charge in £ per m <sup>3</sup>	Charge in £ per kg	£ per annum
R (Reception and conveyance in the public foul water sewer)	0.2917	-	-
Conveyancing standing charge	-	-	N/A
V (Volumetric treatment)	0.3924	-	-
B (Biological treatment)	-	0.6651	-
S (Treatment and disposal of primary sludge from reception and treatment at a sewage treatment works)	-	0.6888	-
Discharge to a public surface water sewer under a consent	0.1490	-	-

*(b) Standard (B) (5,000m<sup>3</sup> - 9,999m<sup>3</sup>)\*+*

Charging element	Charge in £ per m <sup>3</sup>	Charge in £ per kg	£ per annum
R (Reception and conveyance in the public foul water sewer)	0.2849	-	-
Conveyancing standing charge	-	-	N/A
V (Volumetric treatment)	0.3864	-	-
B (Biological treatment)	-	0.6613	-
S (Treatment and disposal of primary sludge from reception and treatment at a sewage treatment works)	-	0.6860	-
Discharge to a public surface water sewer under a consent	0.1490	-	-

*(c) Intermediate (10,000m<sup>3</sup>- 49,999m<sup>3</sup>)\*+*

Charging element	Charge in £ per m <sup>3</sup>	Charge in £ per kg	£ per annum
R (Reception and conveyance in the public foul water sewer)	0.2849	-	-
Conveyancing standing charge	-	-	-
V (Volumetric treatment)	0.3864	-	-
B (Biological treatment)	-	0.6613	-
S (Treatment and disposal of primary sludge from reception and treatment at a sewage treatment works)	-	0.6860	-
Discharge to a public surface water sewer under a consent	0.1490	-	-



(d) Large (50,000m<sup>3</sup> or greater)\*+

Charging element	Charge in £ per m <sup>3</sup>	Charge in £ per kg	£ per annum
R (Reception and conveyance in the public foul water sewer)	0.2463	-	-
Conveyancing standing charge			1,922.89
V (Volumetric treatment)	0.3862	-	-
B (Biological treatment)	-	0.6612	-
S (Treatment and disposal of primary sludge from reception and treatment at a sewage treatment works)	-	0.6859	-
Discharge to a public surface water sewer under a consent	0.1451	-	-

\* The Trade Effluent Volumetric and Load Charges are structured based on the volume of water supplied [Standard (A) 0 to 5 MI, Standard (B) 5 to 10 MI, Intermediate 10 to 50 MI & Large 50 MI plus], but the discharger is not restricted to this structure when selecting the most applicable Tariff for them.

+Fixed charges in Table 16 also apply.

**Table 16: Fixed charges for trade effluent**

Volume of Trade Effluent discharged (m <sup>3</sup> )	£ per annum
0 - 4,999	80.58
5,000 - 49,999	63.04
Greater than 50,000	240.67

**Table 17: Assessed volume charges for trade effluent**

Assessed trade effluent type	Charge in £ per m <sup>3</sup> of Trade Effluent Discharged			
	Sites supplied with 0 - 4,999m <sup>3</sup> of water annually	Sites supplied with 5,000 - 9,999m <sup>3</sup> of water annually	Sites supplied with 10,000 - 49,999m <sup>3</sup> of water annually	Sites supplied with 50,000 m <sup>3</sup> or greater of water annually
Carwash	0.7843	0.7843	0.7843	0.7790
Laundrette	1.2529	1.2529	1.2529	1.2450
Surface water	0.1490	0.1490	0.1490	0.1451
Swimming Pool Backwash	0.7106	0.7106	0.7106	0.7056
Paint Stripping	1.0599	1.0599	1.0599	1.0531
Gas Holder Seal water	0.7730	0.7730	0.7730	0.7677

## C7 Other charges

**Table 18: Charges for dishonoured payments**

Charge for each dishonoured payment by cheque £	Charge for each dishonoured payment by direct debit £
4.00	4.00

**Table 19: Meter accuracy testing**

Meter accuracy testing	Charge £
1. Meter accuracy test - meters up to 28mm – no fault found	305.00
2. Meter accuracy test - meters over 28mm – no fault found	496.00
3. Non-standard meter test – meters over 28mm	Quote
4. When a fault is found – all meter sizes (abortive charge for standard job)	No Charge
5. No access or process cancelled by customer	62.00
6. No access or process cancelled by customer (abortive charge non-standard job)	62.00 plus costs incurred